

*Terms and conditions apply

CLAIM PROCESS Jot down or snap Auto Assist will come to photos of the car the accident location and tow and send your customer to sign the Perodua to the registration number Vehicle Acceptance & involved and call police station Auto Assist Authorisation Form (VAAF) 1-800-88-5555 provided by the tow truck operator Prepare documents Auto Assist will tow Lodge police report begins after approval for claim process and send your Perodua to within 24 hours the nearest Perodua Body Repair & Paint Outlet

Perodua Body Repair & Paint Outlet

Collect your Perodua

with peace of mind

We provide comprehensive body repair & paint services

discharge voucher



Why Perodua Body Repair & Paint Outlet?

- More than 30 Body Repair & Paint facilities nationwide
- Guaranteed Genuine Parts by Perodua
- Six (6) month warranty for parts & workmanship
- Manufacturer warranties are protected
- Skilled technicians
- Quality assurance for overall service and paintwork
- Perodua One-Stop Claims Centre





Total Protection For All Perodua Cars

WHAT IS PERODUA TOTAL PROTECT?

PERODUA TOTAL PROTECT IS MORE THAN JUST A BASIC CAR INSURANCE. It is a total insurance protection plan for all Perodua cars. With our comprehensive benefits, we ensure optimum convenience and hassle free claims for you, **because you matter most.**

- ✓ CONVENIENT
- Available at ALL Perodua showrooms nationwide
- ✓ HASSLE-FREE
- 24-hours speedy claim approval below RM8,000
- **✓ PEACE OF MIND**
- Comprehensive insurance protection

WHY CHOOSE PERODUA TOTAL PROTECT?



12 YEARS COVERAGE

- No excess charges
 In the event of processing claims, customers normally have to bear a certain amount.
 With us, the cost is waived.
- No betterment charges

 For cars that are 5 years and older, any accident claims customers have to bear a portion of the cost insured when replacing brand new original parts. With us, the cost is waived.

AGREED VALUE COVERAGE

■ Agreed Value

For total loss/theft claim, customer will enjoy full reimbursement of the sum amount insured for the first 12 $\,years.$





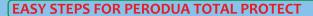
AUTO ASSIST COVERAGE

- 24-hour breakdown & accident assistance. Please call 1-800-88-5555.
- Breakdown roadside assistance* (Jump start, changing flat tire & locksmith)

GAP COVERAGE (OPTIONAL)

- Optional coverage only for new Perodua cars within 12 months upon purchase.
- Pays the difference between indemnity from motor vehicle insurance and original car purchase price (Invoice).
- Minimal additional premium with one-time payment only.
- Full refund of premium paid within 14 days of cancellation or total lost/theft for 1st year purchase.

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Call / visit any Perodua Showroom nationwide.



STEP 2

Ask for Motor Insurance plan/ renewal quotation and additional coverage information. (only valid with Perodua Insurance partners)



STEP 3

Get covered by Perodua Total Protect.

AUTO ASSIST COVERAGE

Whenever, wherever your vehicle breaks down or is involved in an accident, Auto Assist coverage will take over 24 hours a day, 365 days a year.

Auto Assist coverage (basic):

- Flat battery assistance Jump start service
 (Towing service will be provided to the nearest authorised Perodua Service Centre for genuine parts replacement)
- 2. Punctured tyres
- 3. Wiring problem
- 4. Accidents/Collision
- 5. Vehicle stuck in pothole
- 6. Over-heating problem
- 7. Jammed gear lock
- 8. Heavily damaged front windscreen
 (If heavily damaged, subject vehicle is not fit to be driven on the open road)
- 9. Flood damage
- 10. Theft recovery

(The service is offered provided the stolen vehicle is verified and cross-checked by a Perodua associate and the information is relayed to the police)

General Exclusions:

- 1. Ignition key is locked in vehicle
- 2. Faulty central locking
- 3. Vehicle out of petrol
- 4. Towing from Perodua Authorised Service Centre or Body Repair & Paint to another workshop
- 5. Faulty vehicle lights
- 6. Car located at areas not accessible to tow trucks (e.g. river, beach, muddy area)
- 7. Vehicle accidentally filled with diesel instead of petrol
- 8 Faulty vehicle petrol gauge
- 9. Water in fuel tank
- 10. Gear locked due to broken key
- 11. Faulty power windows
- 12. Faulty windscreen wipers

AUTO ASSIST BENEFITS

- 1. 24 Hour Nationwide Accident and Breakdown (24hr/day & 7 days/week)
- Free towing up to 100km or RM300 (whichever comes first)
- Any cost incurred for toll charges shall be borne by you.
- 2. 24-Hour Call Centre Service
- Call the Auto Assist by Perodua Total Protect toll free number, 1-800-88-5555, and we'll dispatch a rescue team to you.
- Breakdown Roadside Assistance
- (e.g jump start & changing flat tyre services)
 Auto Assist rescue team will assist you. The vehicle
 will be towed (if required) to the nearest authorised
 Perodua Service Centre.*
- 4. Emergency Evacuation Services
- Auto Assist shall arrange for medical evacuation from the scene of the accident to any hospital or medical centre.*
- 5. Emergency Notification Service
- Auto Assist will contact for free, the members' immediate family and keep them informed of any development in the event of an accident.
- *Terms and conditions apply

- 6. Emergency Medical Services
- Auto Assist member or its authorised driver is eligible for Emergency Medical Services.*
- 7. Alternative Transport Assistance
- 8. Car Rental Services (Reimbursement up to RM200)
- 9. Free Hotel Accommodation*
- 10. Flood Damage Reimbursement*
- 11. Loss of Personal Belonging from Car Break-in*
- 12. Car Stolen*
- 13. Non-Insurance Accident Repair Claim*
- 14. Bereavement Expenses*
- 15. OKU Services
- 16. Singapore & Thailand Assistance*

In the event of an emergency, contact our 24-hour Perodua Auto Assist at 1-800-88-5555















Enjoy Additional Protection with Perodua Total Protect Plus.

Have peace of mind with additional benefits that will cover your Perodua vehicle. Because we care.



Terms & conditions apply.

Get protected and choose Perodua Total Protect Plus today! Call or visit any Perodua Showroom nationwide.























Nikmati Perlindungan Tambahan dengan Perodua Total Protect Plus.

Manfaat perlindungan tambahan untuk pemanduan yang lebih tenang. Kerana kami prihatin.





Penamaan Pemandu Tanpa Had

• Tiada caj tambahan RM10 dikenakan untuk penambahan nama pemandu



Elaun Baniir RM1.000

 Elaun bantuan tanpa impak NCD



Kemalangan Peribadi RM10,000°

 Kematian atau kecacatan kekal berlaku ke atas pemegang polisi akibat kemalangan

Tertakluk terma & syarat,

Dapatkan pelan perlindungan dari Perodua Total Protect Plus sekarang! Hubungi atau kunjungi bilik pameran sah Perodua untuk maklumat lanjut.











